icon clinical research associate salary

icon clinical research associate salary is a key consideration for professionals pursuing a career in clinical research, particularly with ICON plc, a global leader in the clinical research industry. Understanding the salary structure for clinical research associates (CRAs) at ICON involves examining various factors such as experience level, geographic location, educational background, and job responsibilities. This article provides a comprehensive overview of the compensation trends for ICON CRAs, highlighting average salary ranges, influencing factors, and comparisons with industry peers. Additionally, insights into career progression and benefits associated with the role at ICON will be discussed to give a well-rounded perspective. Whether you are a prospective candidate or an industry analyst, this detailed guide on the icon clinical research associate salary is designed to offer valuable information. The following sections will delve into salary benchmarks, factors impacting pay, and strategies to maximize earning potential.

- Overview of Clinical Research Associate Role at ICON
- Average Icon Clinical Research Associate Salary
- Factors Influencing Icon CRA Salary
- Salary Comparison with Industry Standards
- Career Progression and Salary Growth at ICON
- Additional Benefits and Compensation Packages

Overview of Clinical Research Associate Role at ICON

The clinical research associate (CRA) at ICON plays a vital role in the planning, monitoring, and management of clinical trials. The position requires ensuring compliance with regulatory requirements, coordinating with clinical sites, and maintaining data integrity. CRAs act as a bridge between study sponsors and research sites, facilitating communication and problem-solving throughout the trial lifecycle. At ICON, CRAs are often tasked with responsibilities that range from site selection and initiation to routine monitoring visits and closeout activities.

This role demands a strong understanding of clinical trial protocols, Good Clinical Practice (GCP) guidelines, and therapeutic areas. ICON offers opportunities for CRAs to work on diverse clinical projects, which can influence their compensation based on complexity and therapeutic specialization. As a result, the icon clinical research associate salary reflects the multifaceted nature of this job and the company's global reputation in clinical research services.

Average Icon Clinical Research Associate Salary

The average icon clinical research associate salary varies depending on experience, location, and level within the CRA career path. Entry-level CRAs at ICON typically earn a competitive starting salary that aligns with industry standards, while more experienced CRAs and senior-level monitors command higher compensation.

Based on aggregated data from industry reports and employee surveys, the approximate salary ranges for ICON CRAs are as follows:

• Entry-Level CRA: \$55,000 to \$70,000 per year

• Mid-Level CRA: \$70,000 to \$90,000 per year

• **Senior CRA:** \$90,000 to \$110,000 per year

These figures represent base salaries and may exclude bonuses and other incentives. ICON's compensation packages often include performance-based bonuses that can significantly enhance overall earnings. Additionally, salaries may fluctuate based on geographic location, with metropolitan areas or countries with higher living costs offering increased pay.

Factors Influencing Icon CRA Salary

Multiple factors affect the icon clinical research associate salary, creating variability across the workforce. Understanding these influences can help candidates negotiate better compensation and plan career advancement strategically.

Experience and Seniority

Experience remains one of the most significant determinants of CRA salary at ICON. Entry-level CRAs earn less due to limited clinical monitoring experience, while senior CRAs with years of site management and project leadership experience command higher salaries. Promotion to positions such as Lead CRA or Clinical Trial Manager also increases earning potential.

Geographic Location

ICON operates globally, and salaries reflect local economic conditions and labor markets. For example, CRAs working in the United States, particularly in high-cost living areas such as Boston or San Francisco, typically receive higher pay than those in regions with lower living costs. International locations may also differ substantially, influenced by currency values and regional demand for clinical research professionals.

Educational Background and Certifications

Educational qualifications such as a bachelor's degree in life sciences, nursing, or pharmacy are standard requirements. Advanced degrees or certifications like Certified Clinical Research Professional (CCRP) or Association of Clinical Research Professionals (ACRP) credentials can enhance a candidate's profile and result in higher salaries.

Therapeutic Area and Project Complexity

Some therapeutic areas, such as oncology or rare diseases, require specialized knowledge, leading to premium compensation for CRAs with relevant expertise. Projects involving complex protocols or multiple international sites also tend to offer higher pay due to increased responsibility and workload.

Employment Type and Contract Status

Full-time employees at ICON usually receive stable salaries and benefits, whereas contract or freelance CRAs might experience variations in pay rates. Contract roles sometimes offer higher hourly rates but lack benefits such as health insurance and retirement plans.

Salary Comparison with Industry Standards

Comparing the icon clinical research associate salary with industry averages provides insight into how competitive ICON's compensation is within the clinical research sector. Generally, ICON's salaries align closely with the market rates for CRAs working at other top Contract Research Organizations (CROs) and pharmaceutical companies.

Industry benchmarks indicate that CRA salaries range from approximately \$60,000 for entry-level positions to upwards of \$110,000 for senior roles, which matches the ICON salary scale. However, ICON's global presence and extensive project portfolio provide employees with additional opportunities for career growth and salary enhancement.

Below are common salary ranges for CRAs across the industry:

• Entry-Level CRA: \$55,000 - \$65,000

• Mid-Level CRA: \$65,000 - \$85,000

• Senior CRA: \$85,000 - \$115,000

Considering these figures, ICON's compensation packages are competitive, especially when factoring in company benefits and performance incentives.

Career Progression and Salary Growth at ICON

ICON provides structured career paths for CRAs, facilitating salary increases through promotions and skill development. Career progression typically follows a trajectory from entry-level CRA to senior CRA, lead CRA, and potentially clinical project management roles.

Promotion Opportunities

With sustained performance and experience, CRAs at ICON can advance to higher responsibility roles, which come with commensurate salary raises. Lead CRAs often oversee multiple sites or junior CRAs, while clinical project managers handle full trial management.

Professional Development

ICON invests in professional development through training programs, certifications, and mentoring. These initiatives enable CRAs to enhance their expertise and qualify for higher-paying roles within the organization.

Performance-Based Increases

Annual performance reviews at ICON often result in merit-based salary adjustments and bonuses. High-performing CRAs can expect incremental salary growth beyond base pay increases.

Additional Benefits and Compensation Packages

In addition to base salary, ICON offers a range of benefits that contribute to the overall compensation package for clinical research associates. These benefits are important components of total remuneration and job satisfaction.

- **Health Insurance:** Comprehensive medical, dental, and vision coverage.
- **Retirement Plans:** 401(k) or equivalent pension schemes with company matching.
- Paid Time Off: Vacation days, sick leave, and holidays.
- **Bonuses and Incentives:** Performance-based bonuses and sometimes project completion incentives.
- **Professional Development Support:** Funding or reimbursement for certifications and training.
- Work-Life Balance: Flexible working arrangements and remote work options in some cases.

These benefits enhance the overall value of the icon clinical research associate salary, making ICON an attractive employer for clinical research professionals.

Frequently Asked Questions

What is the average salary of a Clinical Research Associate at ICON?

The average salary of a Clinical Research Associate (CRA) at ICON typically ranges between \$60,000 and \$85,000 per year, depending on experience and location.

How does ICON's Clinical Research Associate salary compare to industry standards?

ICON's CRA salaries are generally competitive with industry standards, often aligning with or slightly above the average salaries offered by similar clinical research organizations.

What factors influence the Clinical Research Associate salary at ICON?

Factors influencing the CRA salary at ICON include years of experience, educational background, certifications, geographic location, and the complexity of clinical trials managed.

Are there any additional benefits included in the Clinical Research Associate compensation package at ICON?

Yes, ICON typically offers additional benefits such as health insurance, retirement plans, performance bonuses, paid time off, and professional development opportunities alongside the base salary.

What is the salary progression for a Clinical Research Associate at ICON?

Salary progression at ICON for a CRA usually increases with experience and performance, with opportunities to advance to senior CRA roles or management positions, which come with higher compensation.

Do Clinical Research Associates at ICON receive bonuses or incentives?

Many Clinical Research Associates at ICON are eligible for performance-based bonuses

and incentives, which can supplement their base salary depending on individual and company performance.

How can a Clinical Research Associate increase their salary at ICON?

A CRA can increase their salary at ICON by gaining more experience, obtaining relevant certifications (such as ACRP or SOCRA), taking on more complex projects, and demonstrating strong performance and leadership skills.

Additional Resources

- 1. *Understanding Clinical Research Associate Salaries: Industry Insights and Trends*This book provides a comprehensive overview of the factors influencing Clinical Research Associate (CRA) salaries, including geographic location, experience level, and employer type. It analyzes market trends and offers practical advice for CRAs seeking to maximize their earning potential. Readers will gain insights into salary negotiation tactics and career advancement strategies within the clinical research field.
- 2. The Complete Guide to Clinical Research Associate Compensation
 Focusing specifically on compensation packages, this guide explores salary structures,
 bonuses, and benefits typical for CRAs working in various sectors such as
 pharmaceuticals, biotechnology, and contract research organizations (CROs). It includes
 case studies and salary surveys to help both employers and employees understand
 competitive pay scales. The book also discusses how certification and specialization
 impact salary.
- 3. Career Paths and Salary Expectations for Clinical Research Associates
 This title outlines the typical career trajectory of a CRA and how salary evolves at each stage, from entry-level to senior positions. It highlights the skills and qualifications that can lead to higher pay and discusses alternative career options within clinical research. The book is a valuable resource for those planning their long-term career and financial goals.
- 4. Negotiating Your Clinical Research Associate Salary: Tips and Techniques
 A practical manual for CRAs preparing to negotiate their salary offers or raises. This book
 covers effective communication strategies, market research, and timing to achieve the
 best compensation outcomes. It also provides templates for salary negotiation
 conversations and sample scripts tailored to the clinical research industry.
- 5. Global Salary Trends for Clinical Research Associates
 This book compares CRA salaries across different countries and regions, highlighting how economic factors and regulatory environments affect pay. It is ideal for professionals considering international job opportunities or relocations. The author also discusses currency considerations and cost of living adjustments when evaluating global salary offers.
- 6. The Impact of Certifications on Clinical Research Associate Salaries Exploring the value of professional certifications such as ACRP and SOCRA, this book

examines how obtaining credentials can influence salary and career advancement. It includes testimonials from certified CRAs and data on salary differentials between certified and non-certified professionals. The book also guides readers on selecting the right certifications to boost their marketability.

- 7. Clinical Research Associate Salary Benchmarks: 2024 Edition
 An up-to-date resource featuring the latest salary data for CRAs across industries and regions for the year 2024. This book presents comprehensive benchmark tables, graphs, and analysis to help professionals and employers make informed decisions. It also discusses emerging trends affecting compensation, such as remote work and contract positions.
- 8. Factors Affecting Clinical Research Associate Compensation: A Deep Dive
 This analytical work investigates the multitude of variables that impact CRA salaries,
 including educational background, therapeutic area expertise, and company size. It offers
 statistical analyses and real-world examples to illustrate how these factors interplay.
 Readers will better understand how to position themselves strategically in the job market.
- 9. Maximizing Your Earnings as a Clinical Research Associate
 A career development guide focused on actionable steps CRAs can take to increase their salary and overall compensation. The book covers skill-building, networking, professional development, and job market tactics. It also addresses the importance of performance metrics and how to leverage them during salary reviews.

Icon Clinical Research Associate Salary

Find other PDF articles:

 $\underline{https://test.murphyjewelers.com/archive-library-405/Book?docid=WHL19-3474\&title=ideals-are-peaceful-history-is-violent-origin.pdf}$

icon clinical research associate salary: New Scientist, 2005

icon clinical research associate salary: La Vie , 1998

icon clinical research associate salary: New Scientist and Science Journal, 2005

icon clinical research associate salary: AMSTAT News American Statistical Association, 2003

icon clinical research associate salary: *Science* John Michels (Journalist), 2006 A weekly record of scientific progress.

icon clinical research associate salary: HVG., 2007

icon clinical research associate salary: Nursing Times, Nursing Mirror , 1996

icon clinical research associate salary: Journal of the American Veterinary Medical Association , $1981\,$

icon clinical research associate salary: The Scientist, 1995-06

icon clinical research associate salary: Annual Register of Grant Support, 1995

icon clinical research associate salary: Los Angeles Magazine, 2003-11 Los Angeles magazine is a regional magazine of national stature. Our combination of award-winning feature writing, investigative reporting, service journalism, and design covers the people, lifestyle, culture,

entertainment, fashion, art and architecture, and news that define Southern California. Started in the spring of 1961, Los Angeles magazine has been addressing the needs and interests of our region for 48 years. The magazine continues to be the definitive resource for an affluent population that is intensely interested in a lifestyle that is uniquely Southern Californian.

icon clinical research associate salary: Journal of the American Medical Association , $2002\,$

icon clinical research associate salary: Capital Outlay Budget and Five-year Construction Program Submitted by ... Governor to the California Legislature California. Governor, 1966

icon clinical research associate salary: Los Angeles Magazine, 2003-11 Los Angeles magazine is a regional magazine of national stature. Our combination of award-winning feature writing, investigative reporting, service journalism, and design covers the people, lifestyle, culture, entertainment, fashion, art and architecture, and news that define Southern California. Started in the spring of 1961, Los Angeles magazine has been addressing the needs and interests of our region for 48 years. The magazine continues to be the definitive resource for an affluent population that is intensely interested in a lifestyle that is uniquely Southern Californian.

icon clinical research associate salary: Official Patient's Sourcebook on Barrett's Esophagus: a Revised and Updated Directory for the Internet Age Icon Health Publications, 2002 This book has been created for patients who have decided to make education and research an integral part of the treatment process. Although it also gives information useful to doctors, caregivers and other health professionals, it tells patients where and how to look for information covering virtually all topics related to barrett's esophagus (also Barrett's esophagus; Pediatric Gastroesophageal Reflux; Peptic esophagitis; Reflux esophagitis; Symptomatic hiatal hernia), from the essentials to the most advanced areas of research. The title of this book includes the word official. This reflects the fact that the sourcebook draws from public, academic, government, and peer-reviewed research. Selected readings from various agencies are reproduced to give you some of the latest official information available to date on barrett's esophagus. Given patients' increasing sophistication in using the Internet, abundant references to reliable Internet-based resources are provided throughout this sourcebook. Where possible, guidance is provided on how to obtain free-of-charge, primary research results as well as more detailed information via the Internet. E-book and electronic versions of this sourcebook are fully interactive with each of the Internet sites mentioned (clicking on a hyperlink automatically opens your browser to the site indicated). Hard-copy users of this sourcebook can type cited Web addresses directly into their browsers to obtain access to the corresponding sites. In addition to extensive references accessible via the Internet, chapters include glossaries of technical or uncommon terms.

icon clinical research associate salary: Lab World , 1973-07

icon clinical research associate salary: Ulrich's Periodicals Directory, 1989

icon clinical research associate salary: Best Life, 2006-06 Best Life magazine empowers men to continually improve their physical, emotional and financial well-being to better enjoy the most rewarding years of their life.

Related to icon clinical research associate salary

Vector Icons and Stickers - PNG, SVG, EPS, PSD and CSS Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

421,180 vector icon packs - SVG, PSD, PNG, EPS & icon font - Free Discover our vector icon packs. 421,180 Free icon sets, available in SVG, PSD, PNG, EPS, format or as ICON FONT. Download them now!

Vector icons - SVG, PSD, PNG, EPS & Icon Font - Flaticon Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

The most downloaded free icons from Flaticon Vector icons in SVG, PSD, PNG, EPS format or as ICON FONT. Millions of free icons on the largest database of free icons!

54,000 + Free Animated Icons for your projects - Flaticon Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

Free icons designed by Freepik | Flaticon Click on any icon you'd like to add to the collection. Organize your collections by projects, add, remove, edit, and rename icons. Use the "Paint collection" feature and change the color of the

Uicons: 49,000+ Free icons, SVG and icon font. Awesome icons Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

Free icons designed by Flat Icons | Flaticon Click on any icon you'd like to add to the collection. Organize your collections by projects, add, remove, edit, and rename icons. Use the "Paint collection" feature and change the color of the

Location - Free signs icons - Flaticon Free vector icon. Download thousands of free icons of signs in SVG, PSD, PNG, EPS format or as ICON FONT

Photo Icons & Symbols - Flaticon Get your photographs on your Instagram highlights with help from an icon photos design! You might require such an icon to create an interactive button for push notifications, maxing out

Vector Icons and Stickers - PNG, SVG, EPS, PSD and CSS Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

421,180 vector icon packs - SVG, PSD, PNG, EPS & icon font - Free Discover our vector icon packs. 421,180 Free icon sets, available in SVG, PSD, PNG, EPS, format or as ICON FONT. Download them now!

Vector icons - SVG, PSD, PNG, EPS & Icon Font - Flaticon Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

The most downloaded free icons from Flaticon Vector icons in SVG, PSD, PNG, EPS format or as ICON FONT. Millions of free icons on the largest database of free icons!

54,000 + Free Animated Icons for your projects - Flaticon Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

Free icons designed by Freepik | Flaticon Click on any icon you'd like to add to the collection. Organize your collections by projects, add, remove, edit, and rename icons. Use the "Paint collection" feature and change the color of the

Uicons: 49,000+ Free icons, SVG and icon font. Awesome icons Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

Free icons designed by Flat Icons | Flaticon Click on any icon you'd like to add to the collection. Organize your collections by projects, add, remove, edit, and rename icons. Use the "Paint collection" feature and change the color of the

Location - Free signs icons - Flaticon Free vector icon. Download thousands of free icons of signs in SVG, PSD, PNG, EPS format or as ICON FONT

Photo Icons & Symbols - Flaticon Get your photographs on your Instagram highlights with help from an icon photos design! You might require such an icon to create an interactive button for push notifications, maxing out

Vector Icons and Stickers - PNG, SVG, EPS, PSD and CSS Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

421,180 vector icon packs - SVG, PSD, PNG, EPS & icon font - Free Discover our vector icon

packs. 421,180 Free icon sets, available in SVG, PSD, PNG, EPS, format or as ICON FONT. Download them now!

Vector icons - SVG, PSD, PNG, EPS & Icon Font - Flaticon Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

The most downloaded free icons from Flaticon Vector icons in SVG, PSD, PNG, EPS format or as ICON FONT. Millions of free icons on the largest database of free icons!

54,000 + Free Animated Icons for your projects - Flaticon Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

Free icons designed by Freepik | Flaticon Click on any icon you'd like to add to the collection. Organize your collections by projects, add, remove, edit, and rename icons. Use the "Paint collection" feature and change the color of the

Uicons: 49,000+ Free icons, SVG and icon font. Awesome icons Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

Free icons designed by Flat Icons | Flaticon Click on any icon you'd like to add to the collection. Organize your collections by projects, add, remove, edit, and rename icons. Use the "Paint collection" feature and change the color of the

Location - Free signs icons - Flaticon Free vector icon. Download thousands of free icons of signs in SVG, PSD, PNG, EPS format or as ICON FONT

Photo Icons & Symbols - Flaticon Get your photographs on your Instagram highlights with help from an icon photos design! You might require such an icon to create an interactive button for push notifications, maxing out

Verzendlijst in Whatsapp Web of desktop App Ik gebruik over het algemeen Whatsapp op mijn Android telefoon, soms is echter Whatsapp Web of de desktop App handig. Het lukt mij echter sinds kort niet meer om via

Whatsapp Web não carrega as mensagens; o que fazer? Olá, Juliana. Tudo bem? O WhatsApp Web pode apresentar alguns erros de conectividade com o aplicativo para celular, e, assim, apresentar lentidão ao carregar as mensagens. A primeira

WhatsApp Web: como entrar sem o QR code ou sem câmera? Galera, como usar o WhatsApp Web no PC sem o QR Code ou sem câmera? Meu celular quebrou e não liga mais. Como não consigo ligar, não tenho como pegar o código

Como reabrir o whatsapp web - Fórum TechTudo Não consigo reabrir a página do whatsapp web pois aparece uma página verde do whatsapp e não o espelho do outro whatsapp, alguém sabe informar?

Whatsapp web nao mostra imagens enviadas ou recebidas. Galera, to com um problema estranho. No Whastapp web acessando pelo google chrome, nao consigo visualizar as imagens sejam elas enviadas ou recebidas numa conversa, vejam

Whatsapp DESKTOP fotos laden niet - Client software algemeen Whatsapp Desktop is client software, en geen server software. Ik verplaats het topic het dan ook even naar: Client software algemeen

Tag: webwhatsapp - Fórum TechTudo Como descobrir qual celular estava conectado ao meu WhatsApp web depois que desconectei? Qualquer numeração do celular, seja IP, número do chip, etc é válida

WhatsApp web sumiu do aplicativo; como WhatsApp no O WhatsApp web não aparece mais desde uma atualização do WhatsApp, vocês sabem como resolver isso?? Eu uso Android e aquele menu lá em cima pra conectar o WhatsApp web não

Como conectar no WhatsApp Web sem ler QR Code? A câmera do meu celular estragou e não consigo mais acessar o WhatsApp Web. O que posso fazer para me conectar na versão desktop do mensageiro?

WhatsApp Web: como criar uma lista de transmissão? Como criar uma lista de transmissão no WhatsApp Web? Tenho muitos contatos em meu celular e só consigo criar lista de transmissão via celular o que demora muito. Existe alguma forma de

Vector Icons and Stickers - PNG, SVG, EPS, PSD and CSS Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

421,180 vector icon packs - SVG, PSD, PNG, EPS & icon font - Free Discover our vector icon packs. 421,180 Free icon sets, available in SVG, PSD, PNG, EPS, format or as ICON FONT. Download them now!

Vector icons - SVG, PSD, PNG, EPS & Icon Font - Flaticon Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

The most downloaded free icons from Flaticon Vector icons in SVG, PSD, PNG, EPS format or as ICON FONT. Millions of free icons on the largest database of free icons!

54,000 + Free Animated Icons for your projects - Flaticon Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

Free icons designed by Freepik | Flaticon Click on any icon you'd like to add to the collection. Organize your collections by projects, add, remove, edit, and rename icons. Use the "Paint collection" feature and change the color of the

Uicons: 49,000+ Free icons, SVG and icon font. Awesome icons Use the "Paint collection" feature and change the color of the whole collection or do it icon by icon. Download your collections in the code format compatible with all browsers, and use icons

Free icons designed by Flat Icons | Flaticon Click on any icon you'd like to add to the collection. Organize your collections by projects, add, remove, edit, and rename icons. Use the "Paint collection" feature and change the color of the

Location - Free signs icons - Flaticon Free vector icon. Download thousands of free icons of signs in SVG, PSD, PNG, EPS format or as ICON FONT

Photo Icons & Symbols - Flaticon Get your photographs on your Instagram highlights with help from an icon photos design! You might require such an icon to create an interactive button for push notifications, maxing out

Related to icon clinical research associate salary

Clinical Research Associate (Purdue University4y) Clinical trial associates help conduct clinical trials that evaluate the safety and effectiveness of new treatment interventions or compare the effectiveness of new treatments to current best

Clinical Research Associate (Purdue University4y) Clinical trial associates help conduct clinical trials that evaluate the safety and effectiveness of new treatment interventions or compare the effectiveness of new treatments to current best

Back to Home: https://test.murphyjewelers.com